

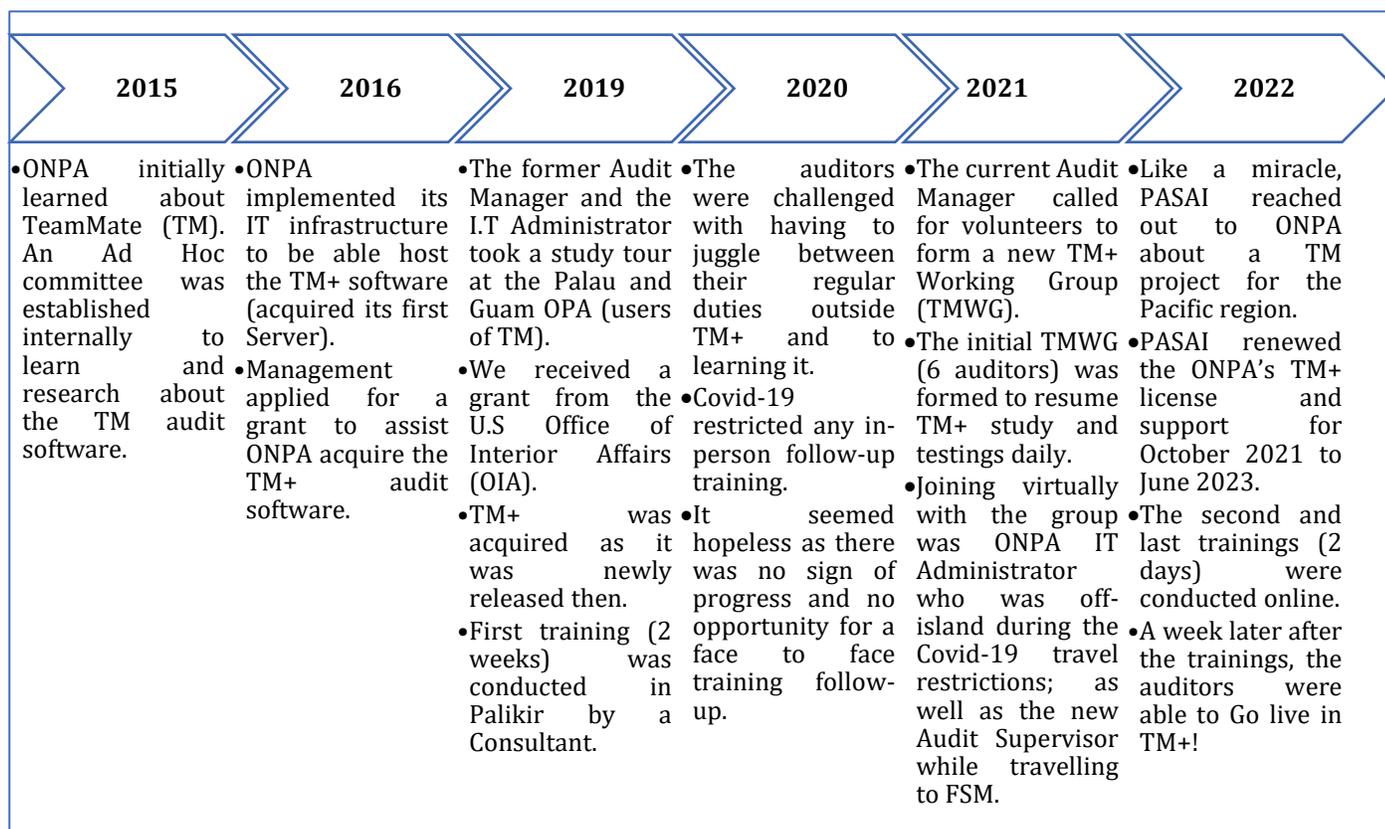
ONPA's Journey on Process Automation using the TeamMate+ Audit Software

We are excited to announce that we have moved to the production / live stage of TeamMate+ (TM+); the audit software which we purchased in 2019 to assist automate most parts of our audit processes. Slow but sure, we are grateful to our supporters for assisting us make this vision a reality.

The vision of the National Public Auditor to acquire and adopt an audit software for our office is aligned to leading practices used by our counterparts in the Pacific region and the world around us to achieve efficiency in our processes. Additionally, this strategy is in synch with the vision of our nation leaders; for instance, during his inaugural address in 2019, FSM President Panuelo stated *"My vision is for the FSM to become an even more eco-friendly Nation, with our pristine environment an embodiment of our common heritage."* We believe that using TM+ will eventually reduce our use of printed papers and ultimately lead to a positive impact on the green environment.

Since going live in March of this year, the ONPA auditors have taken significant steps to adjust to their daily use of TM+. Like any new system, the transition to process automation has brought its own challenges including the initial slow down for our audit projects. Nevertheless, we are hopeful that this temporary delay will eventually reverse its course and then accelerate the increase in our outputs as the auditors' familiarity with the system picks up and their daily use becomes efficient in the coming months and years going forward.

Below is a summary of our TM+ journey since 2015.



- ONPA commends its internal TMWG for their effort and courage to voluntarily resume the studying and testing in TM+, and customizing it to suit our audit processes. Workpaper templates were also developed and revised by the TMWG for use in TM+.
- As of today, auditors are implementing all of their new audit projects in TM+. Management and supervisors get updated on their pending reviews and the status of ongoing projects by logging into their TM+ account from the office and from off-site. We continue to learn more about TM+ as we begin to use it daily.
- TM+ has enhanced the management of our on-going audit projects and importantly ONPA is pleased to promote the GREEN initiatives. With our aim to “leave no one behind,” the TMWG has also taken steps to assist the staff of the Compliance Investigation Division set up their processes in TM+ and also developed the online time and attendance records for the whole office under the Administration Division’s purview.
- ONPA would not have come this far without the key support from our stakeholders listed below that believed in our vision to move towards process automation;
 - The FSM Congress and the Executive Branch;
 - U.S Office of Insular Affairs (OIA);
 - International Organization of Supreme Audit Institutions (INTOSAI) through IDI;
 - Pacific Association of Supreme Audit Institutions (PASAI);
 - Wolters Kluwer’s company (supplier & trainer of TM+);
 - Our counterparts in the Guam and Palau OPA.

The ONPA wishes to acknowledge all of you for your continuing support. Final and not the least, Management would like to give a hats off to all staff of ONPA for your commitment to make TM+ work for our office for without you, this would not have been possible. Indeed, the journey to process automation has just begun for ONPA in Palikir, FSM.

END



Figure 1: TM trainer from Japan (Mr. Hiro Sang) with the TM champions and observers from FSM OPA, Yap OPA and Kosrae OPA in 2019 @ Palikir, FSM.



Figure 2: Initial members of the TMWG who volunteered to resume the TM study and testing in year 2021



Figure 3: Current members of the TMWG during their daily testing in 2022 (absent: I.T administrator)



Figure 4: The rest of the auditors attended the end-user training with the TMWG before the Go Live date.